![new relic logo]

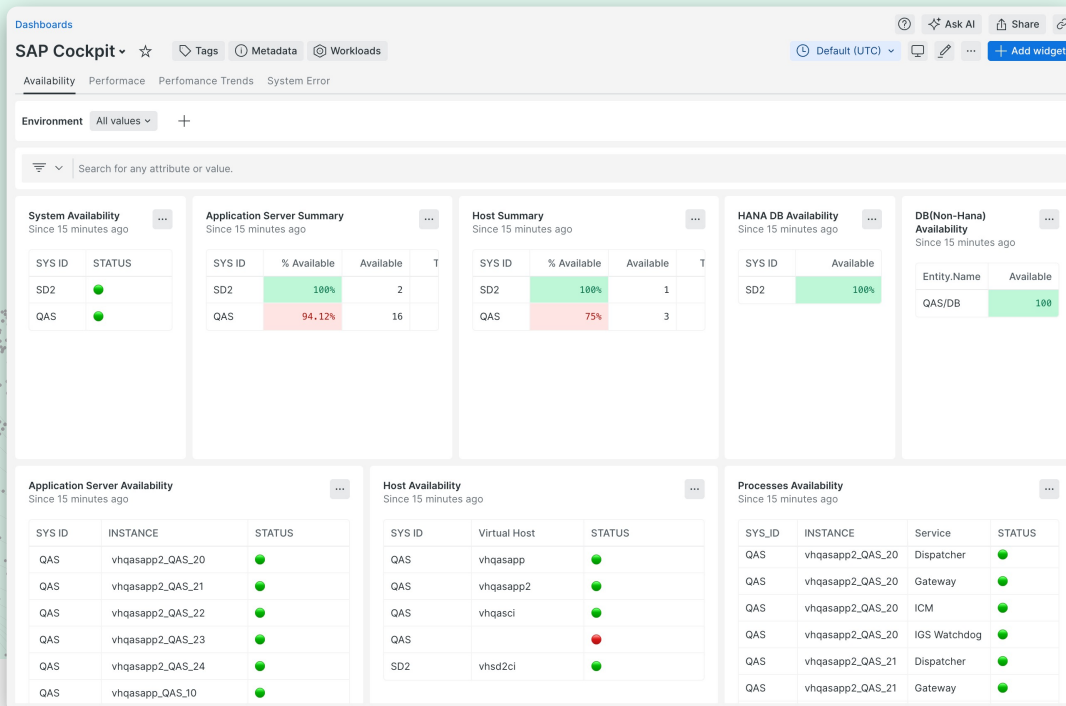# New Relic Monitoring for SAP® Solutions

Focus on a Digital Future with New Relic's Intelligent Observability Platform

SAP is the nerve center of modern businesses, powering foundational functions, yet its complexity of systems and the drive to digital transformation can make it difficult to manage. This may lead to performance issues and incidents that are time-consuming to detect and resolve—resulting in poor customer experiences, increased costs, and revenue loss. SAP customers find that current IT monitoring solutions alone are not enough in this new microservices-led world—that a new, proactive, data-driven approach is required to eliminate interruptions and optimize digital experiences.

According to Forrester's Data and Analytics Survey, 2023, only three percent of enterprises are advanced insights-driven businesses, and 61 percent are beginners in adopting organizational platform competencies. To become a high-performing organization that relies on data-driven insights, businesses need to evolve from only monitoring to a platform that combines observability and artificial intelligence. The result is predictability in performance and best-in-class user experiences.

All your SAP data in one view

New Relic provides a centralized view of the overall health of your SAP systems, allowing users to quickly focus on system or application components that need attention with a simple two-color alert system.

New Relic: An intelligent observability platform for SAP workloads

New Relic's intelligent observability platform, New Relic Monitoring for SAP®, enables you to understand the performance and overall health of your SAP footprint. Whether SAP systems are running on-premises or in the cloud, New Relic provides complete visibility—at a glance.

With visualizations that combine end-to-end centralized views of multiple SAP and non-SAP systems and business processes, New Relic allows business and IT teams to share insights, make correlations, quickly analyze root causes, and resolve incidents faster.

To achieve the ultimate goal of eliminating interruptions through proactive, predictable analytics and notifications, New Relic uses dynamic baselining that automatically learns patterns over time and spots anomalies, enabling earlier and more accurate detection. And New Relic Monitoring for SAP® is easy to set up with an agentless architecture that is SAP certified. The platform makes the evolution to intelligent observability available here and now.

New Relic Monitoring for SAP® benefits

Visualize your systems out of the box in one day:
Take advantage of out-of-the-box SAP dashboards containing powerful, user-friendly visualizations of system health and performance with no professional services required. We call this one-step observability.

Observe your business processes end-to-end:
View business process flows at the transaction, order, or invoice level—as they traverse across SAP and non-SAP systems to accurately and quickly identify process bottlenecks and root causes.

Eliminate manual monitoring of multiple SAP systems:
Centralize and observe a wide range of application components such as SAP transactions, IDOCs (Intermediate Documents), RFCs (Remote Function Call), queues, background jobs, programs, and distributed traces in one place and one login for a unified experience and greater productivity.

Consolidate tools and telemetry to fuel predictive AI:
Combine multiple data silos in the New Relic Unified Telemetry Data Platform to power large language models (LLMs) that drive predictive problem resolutions and reduce tooling costs.

Prevent interruptions, proactively:
AI-powered dynamic baselining automatically learns patterns over time and detects anomalies, allowing for more accurate alerts and early detection—before interruptions can occur.

Improve user digital experiences:
Optimize SAP Fiori web application user response times with traces from browser to infrastructure to user actions in one dashboard—making it easy to analyze and troubleshoot user experiences.

Deploy without agents or risk:
Instrument SAP production and non-production systems without agents using the New Relic SAP Collector, certified by SAP, which means a worry-free implementation you can trust.

Pay only for what you use:
Pay for what you use with a consumption model that offers simple, no-surprises pricing that you control.

Future-proof your digital transformation:
Maximize your return on investment with one observability platform for centralized visibility and control across on-premises, private cloud, and multicloud environments.

Evolve your monitoring—partner with the leader in intelligent observability

When you think about who you should partner with to observe your digital estate and experiences, consider New Relic. We are considered the best of breed intelligent observability market leader, with over 85,000 organizations using our platform and a 90% Gartner Peer Review recommendation rating.

Schedule a call to learn more

new relic.